

# **Visa Service Agreement**

Thank you for choosing **Travel Eways World - Elevance Consultancy Services Private Limited** for your visa application assistance. Please find below the details of our services and terms.

## **Services Offered**

We provide a wide range of visa-related services, including but not limited to:

- Visa Consultation
- Document Preparation & Review
- Form Filling
- Appointment Scheduling
- Visa Submission Assistance
- Interview Preparation (where required)
- Real-time Status Updates
- Travel Itinerary & Supporting Documents
- Post-Submission Support
- Other Service

## **Fees and Payment Terms**

- **Service Fees:** Service fees vary depending on the specific services required, the country of application, and the complexity of the case. The same as advised / quoted on real-time basis.

**Case-by-case charges** will apply based on the stage of the application and services already provided. Charges are calculated in **real-time** as your application progresses.

# Rates and prices may change without any notifications or intimations due to dependency on Foreign Exchange Rates (if applicable)

## **Payment Stages**

- Consultation, Document Review, and Form Filling, Appointment Scheduling
- Supporting Documents (e.g., Travel Itinerary, Hotel Bookings, Travel Insurance)

## **Refund and Cancellation Policy**

- **Fees:** Once the service has been initiated, the service fees paid for consultation, document review, form filling, and other stages are **non-refundable**.
- **Client Withdrawal:** If you decide to withdraw from the visa application process at any point for any reason, a **partial refund** may be provided. The refund will be calculated after deducting minimum cancellation charges based on services rendered up to that stage. Charges will be calculated in real-time based on the work completed.

## **Visa Approval and Rejection**

- Travel Eways World - Elevance Consultancy Services acts as a facilitator. Visa approval or rejection is entirely at the discretion of the consulate/embassy. The service fees are non-refundable if the visa is denied.

## **Additional Charges**

- **Third-Party Fees:** All visa application fees, consulate/embassy charges, appointment fees, and any additional fees (e.g., medical exams, courier, SMS, data charges) are to be borne by the client and are **non-refundable** once paid.

## **Automatic Acceptance:**

By receiving this **Service Information Note** via **WhatsApp** or **email**, the terms are **automatically accepted**. Continuing to use our services confirms your acceptance of these terms and conditions.